## SafeRide <u>Health</u>

# **Reimagine NEMT**

#### POWERED BY SAFERIDE HEALTH

Make the most of your transportation benefit offerings with a fully-managed, customizable transportation program

### The SafeRide Difference

Break from the traditional non-emergency medical transportation (NEMT) model with a **technology-first**, **versatile**, and **transparent approach**:

#### **LEARN MORE**



#### **Easy to Implement**

Outsource end-to-end management of your transportation benefit to experts at SafeRide. Our implementation team is well-versed in complex transportation requirements across varying state regulatory environments, and our onshore call center routinely handles member interactions for ride requests and troubleshooting in 200+ languages with empathy.



#### **Member Focused**

Meet your members where they are in the care continuum with ondemand or pre-scheduled rides multi-modal transportation including rideshare, curb-to-curb sedan transport, and door-to-door wheelchair and gurney vehicles – reducing member grievance while improving overall health outcomes. The multiple ride booking options provided to members brings the ride identification closer to the point of need to improve member experience and reduce no-show rates.



#### **Flexible Platform**

Your transportation program should be as unique as your plan and members. Leverage SafeRide's technology-first NEMT platform for a customized, fully-managed transportation program that meets your plan's regional regulatory needs, encounter submission, benefit and eligibility questions, ride scheduling, and more.



#### **Ride Transparency**

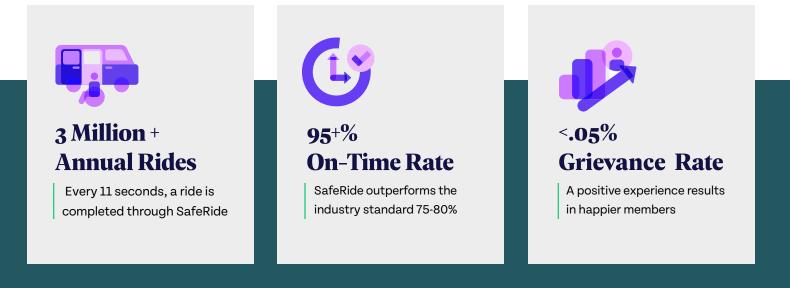
Gain real-time visibility and insights into ride data and member experience with SafeRide's transparent, technology-powered transportation program. Real-time monitoring significantly reduces fraud, waste, and abuse risks – helping you make smarter decisions, improve member retention, and drive plan expansion. Overall transportation program data transparency puts the data into plans' hands, empowering them to make better business decisions.

### SafeRide <u>Health</u>

With SafeRide as your transportation partner, you can focus on what's most important – your members and their health outcomes. Our fully-managed NEMT program provides industry-leading, turn-key transportation solutions for Medicare Advantage and Medicaid health plans of all sizes.

By fully outsourcing transportation benefit management and call center operations to SafeRide, our customers and partners drive optimal member experience, retention, and plan expansion. SafeRide's constant technological innovation and best-in-class network infrastructure means that as your plan grows, our fully-managed transportation program scales with you.

# By the Numbers



## **About SafeRide**

SafeRide Health is a technology and services company reducing barriers to care by improving the delivery of non-emergency medical transportation (NEMT) for the largest Medicare Advantage, Medicaid, and provider programs nationwide. SafeRide's customizable platform closes the gap between need and access for the most vulnerable populations with a membercentric approach while giving payers a more intelligent way to deliver cost-effective, on-demand transportation.



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