

# SafeRide's Tier 1 Supplier Network

YOUR BUSINESS & RIDE SCALING PARTNER

While non-emergency medical transportation (NEMT) providers are crucial in getting Medicare Advantage and Medicaid health plan members to care and better health outcomes, they're often disconnected from other healthcare transportation layers including health plans, NEMT brokers, and patients.

SafeRide's Tier 1 Supplier Network program breaks down these common transportation barriers and supports operational excellence by facilitating next-level data insights, transparency, and growth opportunities among all layers of the transportation journey.

## What You Can Expect as a Tier 1 Supplier with SafeRide



### Streamlined Processes

For years, NEMT providers have faced laborious processes to submit claims followed by slow broker payouts.

With SafeRide, Tier 1 suppliers get **guaranteed payment turnaround times** as well as an **automated claims submission process** designed with your needs in mind. Our weekly performance scorecards let you know exactly how your team is executing right away.



### Flexible Scalability

SafeRide's Tier 1 Supplier Network program is designed for NEMT providers delivering 220 or more rides for SafeRide per month. Meeting this volume and other service level agreements gets you **priority access to additional ride volume** in desired markets.

Our ride volume guarantees allow SafeRide to fit your business needs better and help improve revenue predictability. Plus, our **dynamic pricing** structures ensure your business is paid competitive rates based on the regional area.



### Valued Partnership

When you and your drivers use SafeRide's free application, your business receives **next-level data insight on ride and driver efficiencies** as well as rider feedback to make better business decisions.

All Tier 1 providers are matched with a dedicated account manager who is committed to helping you and your business. Your account manager helps to ensure operational compliance, escalates questions or concerns, and liaises for your business with care providers and beyond.

## Ready to Roll?

If you're a NEMT provider looking to optimize and grow your business, SafeRide's Network team is here to help. SafeRide continues to expand our vast transportation needs with Medicaid and Medicare Advantage health plans across the country, and we'd love to partner with you.