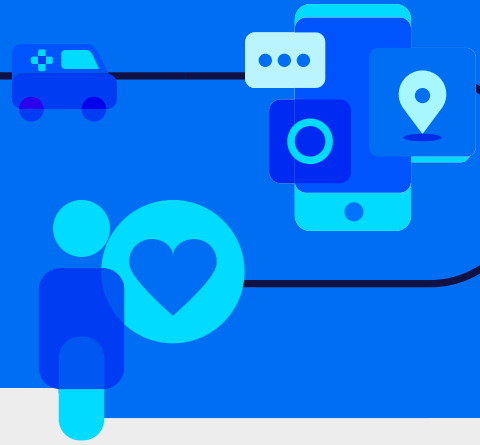# SafeRide Health

Medicaid Managed Care Health Plans

Elevate Your NEMT Program

SafeRide Health's fully managed non-emergency medical transportation (NEMT) solutions serve as a seamless extension of your team to get your most vulnerable members to care.

Our full suite of purpose-built non-emergency medical transportation (NEMT) services allow you to focus on plan growth while our highly trained teams deliver an unparalleled member experience alongside industry-leading program performance metrics to match.

How SafeRide Supports Medicaid Managed Care Organizations

Responsive, Relationship-Driven Communications

When you work with SafeRide, you're building an extension of your team. We invest heavily in collaborative relationships with your managed care organization combined with our established relationships with state and regulatory bodies. This helps makes new program implementations smoother and ongoing state reporting easier.

Full Suite of High-Performing Transportation Modalities

The transportation needs of your members are unique. SafeRide offers a full suite of NEMT, non-medical transportation (NMT), and public transit solutions including meals and lodging, airfare, gas reimbursement, and more.

Operational Excellence

SafeRide's teams deliver an optimal experience to your members and plan based on years of experience. Our call center, member services, alternate transportation, compliance, prevention and control team, and more are all based here in the United States with localized regional expertise dedicated to your plan.

Industry-Leading Technology

SafeRide's in-house built proprietary technology helps Medicaid managed care health plans and members alike maximize their transportation benefit and improve health outcomes by getting to preventative and critical care in a timely way. SafeRide's technology-first approach to NEMT helps put transportation benefits at members' fingertips, reduce call center burden, create ride efficiencies, and more.

SafeRide's Suite of Transportation Modalities

		Curb-to-Curb	Door-to-Door	Room-to-Room
Personal Reimbursement	Mileage/ Meals/Lodging/Air			
Public Transport	Bus/Train	✖		
TNC/NMT	Lyft/Uber	✖		
TNC/NMT	Livery/Taxi	✖		
NEMT	Ambulatory		✖	
NEMT	Wheelchair		✖	
NEMT	Wheelchair-XL		✖	
NEMT	Stretcher/Gurney			✖
NEMT	Ambulance - BLS			✖

Transparency

Real-time visibility and routing ensure balancing of performance and pricing with suppliers. Plans receive data insights access and live reporting to understand every layer of program performance.

<.5% grievance rate

Fraud, Waste, and Abuse (FWA) Risks

With automated claims and encounters submissions backed by our respective teams, we proactively reduce FWA risks while delivering accurate encounters submissions.

99+% Clean Claims

Program Performance

Our depth of experience of handling varying acuity levels for long-term services and support, maternity, children, and other populations helps us minimize grievances while maximizing on-time delivery.

95+% On-time rate

Customizability

With our purpose-built technology platform, plans get unparalleled flexibility to curate transportation benefits to meet the needs of plan sub-populations.

8 Trips/Month for Avg. Medicaid Member

About SafeRide Health

SafeRide Health is a technology and services company reducing barriers to care by improving the delivery of non-emergency medical transportation (NEMT) to Medicaid beneficiaries nationwide. SafeRide Health has built and maintains a full suite of NEMT solutions and nationwide network of 1,000+ vetted transportation providers to elevate human dimensions of care and close the gap between need and access for the most vulnerable Medicaid populations. SafeRide's scalable and intuitive platform gives managed care health plans a more intelligent way to deliver cost-effective, on-demand transportation that connects members to critical healthcare services. SafeRide serves the country's largest Medicare Advantage, Medicaid, and provider programs.

SafeRide Health

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